

# Panel Discussion – Issue Process

**ISSUE:**

**CAPACITY BUILDING FOR e-GOVERNANCE**

30<sup>th</sup> December 2007

# Context

## The National e-Governance Plan (NeGP)



## Mission Mode Projects (MMPs)

### Central Govt

- Income Tax
- Central Excise
- Passports/Visa & Immigration
- MCA 21
- National ID
- Pensions
- Central Excise

### Industry Initiative

- Banking
- Insurance

### State Govts

- Agriculture
- Land Records
- Transport
- Treasuries
- Commercial Taxes
- Gram Panchayats
- Municipalities
- Registration
- Police
- Employment Exchange
- e-District

### Integrated Projects

- e-BIZ
- EDI
- India Portal
- CSC
- EG Gateway
- e-Courts
- e-Office
- e-Procurement

States can add up to 5 state specific Projects

## Resource Requirement Over Rs 33,000 cr

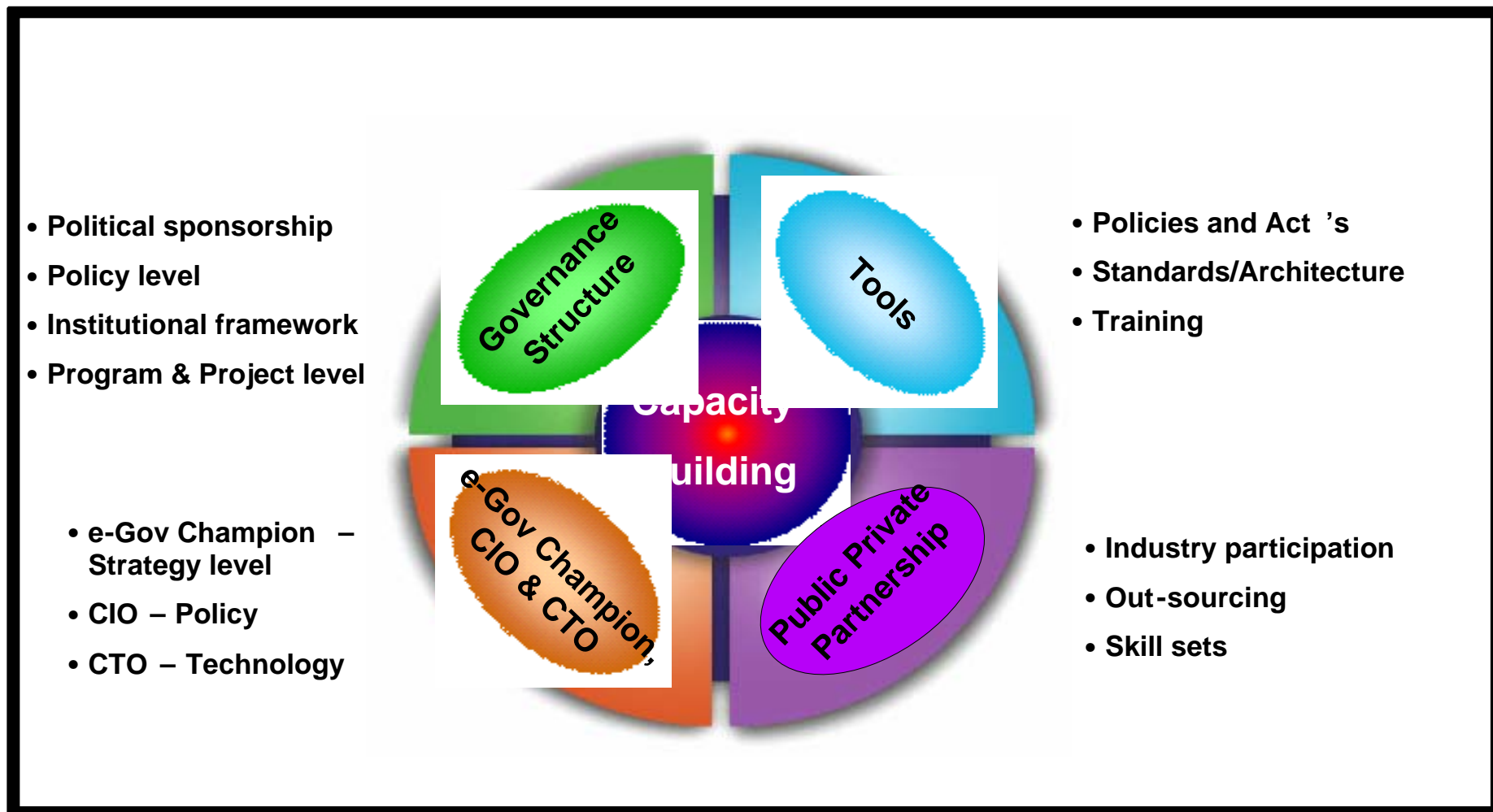


**Complexity**

### Size of NeGP

- 20 GOI Depts
- 30 States / UTs
- 360 Depts @ States
- 500 implementation agencies
- 2 lakh sites
- 70,000 man-years of effort

# Capacity Building :Some Dimensions



## Procurement of e-Government projects

- Decision making processes : eGov projects need to be treated differently
- EGRMs developed in 2006, awaiting Gol approval for next steps
- Empowerment – delegation
- Tendering & Evaluation processes

## **Common Infrastructure & Inter-departmental coordination**

- Infrastructure : Network, DC, DRS
- Applications
- Human Capital: PMO, PMU
- Integrated projects: Ownership

## Institutional Capacity Building

- Governance Structure
- Central Policies, Standards and guidelines
- Incentive schemes for performing employees/change agents?
- Building competencies within existing Government Institutions for Training
- Long term course on eGov in Professional Institutions

## Awareness & Communication

- e-Governance curriculum in Schools/ Colleges & other educational institutions
- During project conceptualization/ implementation and post : Internal & External Stakeholders
- What is the motivation for citizens to use online rather than going to centers?
- *How many here are aware that all states/UT in India have developed their e-Government Road Map?*

## e-Government Knowledge Centers

- National inventory of e-Gov projects
- Knowledge repository
- Role of IITs/IIMs/other professional institutions?



**Name of Process Issue:**

**CAPACITY BUILDING FOR e-GOVERNANCE**

**Thank you**