

6th International Conference on E-governance

ICEG-2008, www.iceg.net/2008

18-20 December 2008

DMS Auditorium, Vishwakarma Bhawan,
IIT Delhi



PROGRAM ICEG 2008

Theme

Re-Visiting E-Government



Hosts

Department of Management Studies, IIT Delhi
Indraprasth Institute of Information Technology, Delhi (IIIT Delhi)
Special Interest Groups of eGov of Computer Society of India (CSI)
Global Institute of Flexible Systems Management

Re-Visiting E-Government

ICEG-2008 Organizing Team

Conference Chairs

Pankaj Jalote



M.P. Gupta



Program Chair

G.P. Sahu



CSI-Nihilent Award Convener

Gen. R.K. Bagga



ABOUT ICEG

International Conference on E-Governance (ICEG) is an international event organized every year in various parts of the globe. The first event (ICEG 2003) was organized at Indian Institute of Technology Delhi (India) during 18-20 December 2003, which was guided by then Indian President Hon'ble Dr. A.P.J. Abdul Kalam.

Subsequent events were held in 2004 at Colombo with President of Sri Lanka, in 2005 at Lahore, in 2006 at Delhi and in 2007 at Hyderabad with Andhra Pradesh Chief Minister Dr. Raj Shekar Reddy. Purpose of the International Conference on E-Governance (ICEG) is not only to provide a forum of discussing research findings, strategies, policies, and technologies supplemented by the learning from the innovative experiments to enable business of government. It also aims to resolve agenda for future research/activities and give impetus to this.

The various stakeholders (academics, government functionaries, industry, professionals, NGOs, citizens and international agencies) can participate and share ideas and resources for knowledge creation, skill development, networking and spread of e-government at various levels. Significant services of ICEG include:

- To provide opportunity of knowledge creation and dissemination through Communications and Journals such as the International Journal of E-Government & Policy.
- To create opportunities to interact with individuals/ organizations with similar interests through international conferences, regional level seminars, round table sessions, and the like.
- To facilitate less formal communications through newsletters and mailing lists.
- Institute mechanisms to publicize the achievements of individuals/ organizations from the international community in the form of Leadership Awards or Paper Contest.
- To formulate advice and recommendations in the field of e-government and e-governance
- Also provide access to resources and services of other societies of similar kind.

ICEG Activities include providing knowledge and other resources on e-government, annual International Conference and publishing Journals.

Program Committee

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- Yogesh K. Dwivedi, Swansea University, Wales, (U K)

PROGRAM

18 Dec.2008 (Thursday)		DAY 1
9:00	Registration	
09:30 -11:00	Inaugural & Keynote Session (FC Kohli, Kiran Karnik, K. K. Agarwal, Ashok Agarwal, Anil Valluri, S.R. Rao, P Jalote, S.K.Jain) Release of Books <ul style="list-style-type: none"> • <i>Critical Thinking in E-Governance</i> • <i>Emerging Technologies in E-Government</i> • <i>E-Governance in Practice</i> Venue: Auditorium Inauguration of 'Centre for Excellence in E-Governance' at 3rd Floor	
11:00 -11:30	Tea Break	
11:30-13:00	Plenary Session: Policies for Sustainable Absorption of ICT in Society (Richard Stallman, Jajjit Bhattacharya, Y K Sharma, Jayati Ghosh, Prabir Purkayasth, Jakir Thomas) Venue: Auditorium	
13:00-14:00	Lunch	
14:00-15:45	Best Practices in Indian E-gov	
	Track I Venue: Auditorium Chair: <ul style="list-style-type: none"> • Framework for Evaluation of e-Governance projects - some experiences - Piyush Gupta GM NISG • e-Gram, Gujarat - S.K. Hudda • Integrated Prisons Management, Jharkhand - Sunil Barnwal • Rojgar Vahini, Maharashtra - Maske Kadam and Sapna Kapur and Poonam Gupta. • E-Judiciary in Maharashtra - Justice R C Chavan 	Track II Venue: LT 1 (204) Chair: Vinod Kumar <ul style="list-style-type: none"> • Property Tax, Delhi - Amit Prasad Delhi. • KM-ATOM, Andhra - Suresh Chanda Secretary IT Govt of AP. • IWSPA AICTE Haryana - Mr. Ghan Shyam Bansal. • e-Enabled Employee ICF - Mrs Bhooma. • e Governance Board of Revenues, UP - Avneesh Gupta
15:45-16:15	Tea Break	
16:15-17:30	Emerging States <ul style="list-style-type: none"> • e Governance at State of Chattisgarh: Aman Kumar Singh, IAS Secretary, IT Chattisgarh • e Governance at state of Madhya Pradesh: Anurag Jain, IAS Secretary IT, MP • e Governance at State of Kerala: Ajay Kumar IAS, Secretary IT, Kerala • Emergency Management -EMRI Efforts, Venkat Changavalli, CEO EMRI Venue: Auditorium	
17:30-18.00	Tea Break	
18:00-19:30	CSI Nihilent e-Governance Awards Ceremony (L C Singh, Rakesh Mehta, B K Gairola, K K Agarwal, R K Bagga, Lalit Sawhney and S. K. Jain) Release of Book: "Transforming e-Government: e-Governance Initiative in India" Editors (R. K. Bagga & Piyush Gupta) Venue: Auditorium	
19:30 onwards	Conference Dinner	
19 Dec.2008 (Friday)		DAY 2
09:30-11:00	Plenary Session: People oriented Governance (eGIL/NISG) (D C Misra, D N Gupta, Samir Sachdeva, Nivedita Mishra, Kuldip Singh, Sudhir Aggarwa, Vicky Suri and Vinay Kumar) Venue: Auditorium	
11:00-11:30	Tea Break	

11:30-13:00	Plenary Session: Leveraging Technology for Internal Security (Vinayshil Gautam, Karthikeyan, NS Kalsi) Venue: Auditorium		
13:00-14:00	Lunch		
14:00-15:30	Technical Session - I		
	<p>Track 1: Revisiting E-Government Venue: Auditorium</p> <p>Chair: D C Misra (NIC)</p> <ul style="list-style-type: none"> Anil Panikar, Jamal Farooquie, Mohan Datar, (Emerging Trends in E-Government) Neeraj Panday and Geetika (Strategic Marketing of E-Government for Technology Adoption Facilitation) Kumar T, Harekrishna Mishra, and Debi Prasad Mishra (Decentralization and E-Government Services in Indian Context: A Case Based Study) Sundresan Perumal, and Subramaniam Muniandy, (The Success Model of Evolution from Government to E-Governance) Abdulbasit Darem, Suresha B.M, and Asma Al-Hashmi, (Enhancing the G2G Services by Accounting and Financial Management Information System (AFMIS): an Experience from Yemen) 	<p>Track 2: Technology in Governance Venue: LT 1 (204)</p> <p>Chair: Vishnuprasad Nagadevara</p> <ul style="list-style-type: none"> Vishnuprasad Nagadevara (Application of Artificial Neural Networks for Evolving Effective Strategies for Enhancing Financial Inclusion) Neeta Shah (Technology in Government: Some Lessons) Punam Gupta and Sapna Kapoor (Open Source Platform for Sustainability) R Srinivasan and G. Iyyakutti Iyappan (Different Methodologies and Methods of E-Governance Using open source technology) Sangeeta Jain and Pradeep Jain (E-Voting: Issues, Challenges and Strategy) 	<p>Track 3: Citizen-Centric Administration Venue: LT 2 (205)</p> <p>Chair: Shefali S. Das</p> <ul style="list-style-type: none"> Goonasagree Naidoo and Liza Ceciel van Jaarsveldt (The Implications of the Information Society on Public Service Delivery in South Africa) Hari Mohan Jha "Bidyarthi" and Ashish K. Srivastava (Citizens' Perspectives of E-Governance) Shefali S. Dash, I.P.S. Sethi and Sudhir Gupta (Implementing National Do Not Call Registry) Ravi kiran, Nirmaljeet Singh Kalsi and SC Vaidhya (ICT and Good Governance: A Study of Indian Environment) Rama Krushna Das, Pabitrnananda Patnaik and Manas Ranjan Patra (Key Characteristics of Indian e-Governance Projects: A Special Reference to "Bhoomi")
15:30-16:00	Tea Break		
16:00-17:30	Technical Session - II		
	<p>Track 4: Soft Issues Venue: Auditorium</p> <p>Chair: Neeta Verma</p> <ul style="list-style-type: none"> Sudhir Kumar, Anand Praksh, Arun Kundra, Saurabh Sinha and Shubham Sinha (Global E-Governance Guidelines for Government Departments) Neeta Verma, Sangeeta Singh and Durga Prasad Misra (Stakeholder Empowerment through Participatory Governance - A Case Study) Ashish K. Srivastava, and Hari Mohan Jha "Bidyarthi" (Leadership Traits and Styles Underlying Successful E-Governance) Veena Ramanna (An Information Architecture for RTI) 	<p>Track 5: Project Management Venue: LT 1 (204)</p> <p>Chair: V S R Krishnaiah</p> <ul style="list-style-type: none"> ASMA Ahmed and Abdul Basit Darem (Understanding Phases of E-Government Project) Niraj Prakash, M P Jaiswal and Umesh Gulla (Measurement of Public Value of Enterprise Applications in Government and Public Sector) Ashis Kumar Mahapatra and Niladri Bihari Mohanty (NICEG - A SDLC Model Specifically Designed to Address The Challenges of E-Governance Projects) P.K. Suri and Sushil (Towards a Framework for Planning and Implementation of E-Governance Projects) 	<p>Track 6: Sectoral Views Venue: LT 2 (205)</p> <p>Chair: S. S. Grover</p> <ul style="list-style-type: none"> Harshad Patil and Shyamkarn Patil (E-Governance and White Collar Crime Control) Harsh Dwivedi and Deepak Bhargava (An uphill Journey in the Police Stations From Traditional System to Modern System: CIPA in Rajasthan) Neerja Sethi and Vijay Sethi (E-governement Implementation: A case study of Dubai e-Government) Abhay Patodia (Issues in E-Governance in Urban and Local Bodies in India) Charru Malhotra, V.M. Chariar and L.K. Das (ICT and Societal Concerns at the Grassroots: TARAhaat Experience in Rural Areas of)

09:30-11:00	Technical Session - III		
	<p>Track 7: G2 B Services Venue: DMS Committee Room</p> <p>Chair: S R Das</p> <ul style="list-style-type: none"> Piyush Seth and Vinay Sharma, (Effective Public Private Partnership Through e-Governance Facilitation) Sidhartha S. Padhi and Pratap K. J. Mohapatra (A Causal Model of Dwindling Bidder Size in) Pramila Devi (E-Governance for Small and Medium Enterprises in a Developing Country like Fiji: Potentials and Problems) P T Kale, S S Banwait and S C Laroia (Enterprise Resource Planning in Indian SMEs: Issues and Challenges) Inder Jit Singh Mann, Vinod Kumar, Hanuv Mann and Uma Kumar (Scope of City E-Government Initiative) 	<p>Track 8: Technology in Governance Venue: LT 1 (204)</p> <p>Chair:</p> <ul style="list-style-type: none"> Vinaysheel Gautam and Ajay Ahuja (Best Practices around Green IT Data Center: An exploratory Field Study) Chethan Venkatesh, Manish Kumar, D Evangelin Geetha, and T.V.Suresh Kumar (Quality Prediction of Open Source Software for e-Governance Project) Ranga Rao Velamala, Rakhi Tripathi and M P Gupta (Key Issues of Personal Information Integration in E-Government) Deepti, Rama Hariharan and Deepak Chand Misra (Semantically Driven Architecture for e-Governance) Om Prakash Rishi, Ashok Sharma, Archana Bhatnagar, and Ashutosh Gupta (Service Oriented Architecture for Business Dynamics: An agent abased approach) 	<p>Track 9: Rural Contexts Venue: LT 2 (205)</p> <p>Chair: Arunabha Mukhopadhyay</p> <ul style="list-style-type: none"> Arunabha Mukhopadhyay and Rajesh K Aithal (Rural Telephony A Need For Effective Marketing to Ensure Better E-Governance) Devaka J PUNCHIHewa and Prasad Wimalaratne (Towards ICT enabled Farming Community) Rama Krushna Das, Manas Ranjan Patra and Subash Chandra Mahapatra (Current e-Governance Scenario in Healthcare sector of India) Madhuri Sharma and D C Misra (Strengthening National Rural Employment Guarantee Scheme (NREGS) through E-Governance) Somasekhar A.K, Dinesh Kumar Srivastav, Vivek Kumar Dhand, and Rajeev Jaiswal (Computerization of Paddy Procurement and Public Distribution System in Chhattisgarh)
11:00-11:30	Tea Break		
11:30-13:00	Technical Session - IV		
	<p>Track 10 : IPR and Cyber Crime/ Security Venue: DMS Committee Room</p> <p>Chair: S K Gupta</p> <ul style="list-style-type: none"> Gunmala Suri (IPR Management: Emerging Cyberspace Issues In Knowledge Society: A Critical Analysis) Shefalika Ghosh Samaddar (Governance of Intellectual Property Strategy for a Technical Institute: Effective Policy Formulation) Praveen Kumar Gupta and Ranjan Vohra (An Investigative Analysis of International Registration Systems of Intellectual Property) Barun Kumar Sahu (Need for an Overhaul in Investigation and Prosecution of Cyber Crimes in India) Sunil Godse (Shhh! - Knowledge Hiding in e-Governance) M.M Chaturvedi M P Gupta and Jaijit Bhattacharya (Cyber Security Infrastructure in India: A Study) 	<p>Track 11 : M-Government and Security Venue: LT 1 (204)</p> <p>Chair: Ravi Shankar</p> <ul style="list-style-type: none"> Ved Prakash Gulati and Shilpa Srivastava (Mobile Phone - A Passbook for Government Services) Rizwan Ahmed and Rajiv V. Dharaskar (Mobile Forensics: an Overview, Tools, Future trends and Challenges from Law Enforcement Perspective) Manish Kumar, T.V.Suresh Kumar, M. Hanumanthappa and D Evangelin Geetha (Secure Mobile Based Voting System) D S Bhilare, A K Ramani and Sanjay Tanwani (Information Security Assessment and Reporting: Distributed Defense) Ganesh Khadanga, Vinay Thakur, D.S Venkat and D.C Mishra (Secured Delivery of Record of Rights, A G2C Strategy and Implementation) 	<p>Track 12: General Venue: LT 2 (205)</p> <p>Chair: Neeraj Prakash</p> <ul style="list-style-type: none"> Gyan Prakash and Avantika Singh (A New Public Management Perspective in Indian E-Governance Initiatives) Mohini Bhardwaj and Amar Jeet Singh (E-Governance : Single Portal for Integrated Examination System) P. Vigneswara Ilavarasan (Computing 'professionals' in e-governance: Policy Implications) Niraj Prakash, M.P. Jaiswal and Umesh Gulla (Measurement of Public Value of Enterprise Applications in Government and Public Sector) Salil Khare (e-Governance: Success Story and the Way Ahead)
13:00-13:30	Valedictory Session Venue : LT 1 (204)		
13:30 onward	Lunch		

HOSTS

Department of Management Studies, IIT Delhi

Indian Institute of Technology Delhi (IITD) is one of the premier teaching, research and consulting institutions in India. The Department of Management Studies (DMS) leads the Management education as one of the oldest within the IIT system.

The Department currently runs a two-year full time MBA programme with focus on 'Management Systems' and 'Telecommunication Systems Management'. It also runs a three-year part time MBA programme with focus on 'Technology Management' for executives. The students for the following two Full-Time programs are admitted through JMET followed by a group discussion and interview.

The award of Ph.D. degree is, among other things, in recognition of high scholastic achievements, and original contribution to knowledge. Creative and productive enquiry is one of the basic concepts underlying research work. In order to overcome any deficiency in the breadth of fundamental training or proper foundation for advanced work, special foundation or pre-doctoral courses are given by the Department.

Some of the distinguishing features of the Department of Management Studies (DMS) are:

- Heavy research orientation, which is used extensively for designing courses to respond to current industry issues and continuously revise the contents.
- Home to India's first and till date only research program on 'Comparative Management Practices in Asia'.
- A widely acclaimed faculty, which has been invited to teach in various parts of the globe.
- One of the pioneering entrepreneurship programs in the country that has obtained funding and support from various agencies including SIDBI.
- Till date over its nearly three decades of existence, over 90 PhDs have been produced.
- The faculty has contributed to the highest policy level committees of Government of India (GoI), served on various boards of corporate entities, as Chairman 'All India Board of Management Education (AICTE)' and contributed to the establishment of 5th Indian Institute of Management (IIM) at Kozhikode; currently two members of the consulting team including the leader, for setting up the 7th Indian Institute of Management at Shillong are from the Department.
- The Department faculty has published over five (5) dozen books and over 1000 papers in various journals and conference volumes.
- World class IT infrastructure with a very high computer to student ratio, a rich software repository that facilitates computer aided instructions and enables hands on experience on leading business enterprise.

Indraprastha Institute of Information Technology, Delhi (IIIT Delhi)

The Indraprastha Institute of Information Technology (IIIT), Delhi was created as a State University by an act of Delhi Government (The IIIT Delhi Act, 2007) empowering it to do research and development and grant degrees. The mission of IIIT Delhi is to be a global centre of excellence in Information Technology education, training and research. Its twin aims are:

- To carry out advanced research and development in information and software technologies, and in leveraging IT in specific domain areas.
- To train and educate, at both undergraduate and postgraduate levels, engineers of outstanding ability who can become innovators and new product creators.

It aims to encourage innovation and entrepreneurship in specified domain areas of IT. Towards this end it plans to organize itself as a conglomerate of R&D Centers, some of which would be in partnership with different companies and global organizations. All centers will also be engaged in teaching and thesis guidance. These centers, with various labs, will be the hub of activity, with active contribution from faculty and students-BTech, MTech and PhD.

Special Interest Groups of eGov of Computer Society of India (CSI)

Special Interest Group on e-Governance (CSI-SIGeGov) was set up by Computer Society of India as per their new constitution to focus on all activities related to e-Governance. Some of the activities are below:

- Encourage and promote R & D activities in e-Governance through research based conference. Through these conferences good quality literature needs to be generated.
- Focus on User group and Citizen centricity aspects and make efforts to bring users and intellectuals together and influence the relevant policy.
- Create Knowledge base at global level.
 - Create Repository of information of e-Governance activities for on going projects at State and Central Level.
 - Publish white papers in selected areas and share the knowledge with all concerned. This aspects need to slowly gain credibility and become a reference point for all stakeholders in this area.
- Help in attracting talent from top academic institutions towards e-Governance activity through interventions by making effective presentations in these institutions. Student branches of CSI also can be tapped and effectively used towards this objective. Efforts must be made to design and offer courses in e-Governance in Technology and Management Institutions.
- Support CSI Nihilent e-Governance Awards:
 - Create Data bases of all individuals, institutions, Government departments and district level officers and ensure regular update of the same.
 - Upgrade the evaluation framework for awards and make it more and more objective and transparent.
- Develop case studies for few successful projects to share the strategy adopted vis a vis Technology Processes and People.

Global Institute of Flexible Systems Management (GIFT)

GIFT is a professional society to enhance "flexibility" in business and management.

Mission: To evolve and enrich the flexible systems management paradigm for the new millennium.

Vision: Evolving as a global forum for interaction of all interested professionals and organisations in a truly flexible mode so as to help them create more options, faster change mechanisms and greater freedom of choice in their own settings.

Schools/SPU: The Institute comprises of various schools/SPU, which are autonomous bodies, dealing with contemporary areas at the cutting edge contributing to the flexible systems management paradigm. At any point of time, each member can opt for an association with any two of the following schools/SPU in the respective thrust areas:

- GIFT School of Global Management
- GIFT School of Technology and Innovation Management
- GIFT School of Information Technology & Knowledge Management
- GIFT School of Learning Organisation and Strategic Transformation
- GIFT School of Quality, Productivity and Wastivity Management
- GIFT School of Environment Management and Sustainable Development
- GIFT School of Human Values and Management Ethos
- GIFT School of Social Change
- GIFT School of Entrepreneurship
- GIFT School of Services Management
- International Congress of E-Government

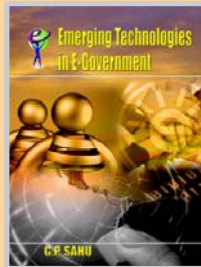
Publications

- Book Series on Flexible Systems Management
- Quarterly Journal - "Global Journal of Flexible Systems Management" giftjournal@
- Newsletter - "Flexibility"

ICEG Publications



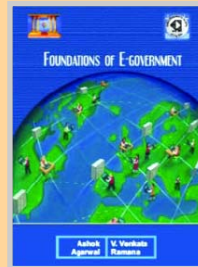
Book Title: Critical Thnking in E-Governance
Editor: Jajit Bhattacharya
Event: ICEG 2008



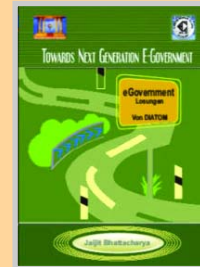
Book Title: Emerging Technologies in E-Government
Editor: G P Sahu
Event: ICEG 2008



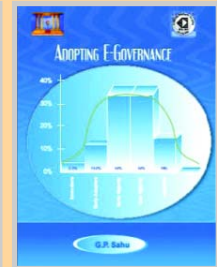
Book Title: E-Governance in Practice
Editor: Amitabh Ojha
Event: ICEG 2008



Book Title: Foundations of E-government
Editors: Ashok Agarwal and V Venkata Ramana
Event: ICEG 2007



Book Title: Towards Next-Generation E-government
Editors: Jajit Bhattacharya
Event: ICEG 2007



Book Title: Adopting E-governance
Editors: G P Sahu
Event: ICEG 2007



Book Title: Technology in Government
Editor: Jajit Bhattacharya
Event: ICEG 2006



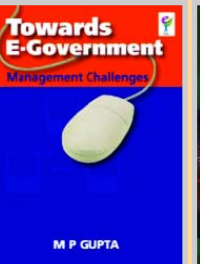
Book Title: Delivering E-Government
Editor: G P Sahu
Event: ICEG 2006



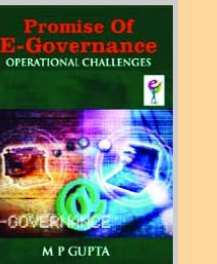
Book Title: E-Government: Macro Issues
Editor: R K Mitra
Event: ICEG 2006



Proceedings of ICEG 2005, Lahore, Pakistan



Book Title: Towards E-Government: Management Challenges
Editor: M P Gupta
Event: ICEG 2003



Book Title: Promises of E-Governance: Operational Challenges
Editor: M P Gupta
Event: ICEG 2003

Memory Lane

ICEG 2007



ICEG 2004



ICEG 2006

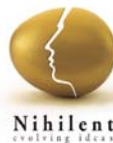


ICEG 2003





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